



Code of Regulations: Breslev Israel Web Portal of the Chut Shel Chesed Institutions (hereon referred to as "Web Portal")

General

The use of the website is contingent upon the conditions for use that will be stated as follows. Each user expresses his agreement, by his usage of the website, that he is familiar with the conditions of use of the website and of the obligatory guidelines that apply to each user and he agrees to them. In light of this, each user of the website is requested to read the conditions of use carefully.

The conditions of use are referred to in the male gender for convenience only, although they refer to males and females alike.

Use of the Web Portal

Any person above the age of 18 may purchase from the website, as long as he possesses a valid credit card issued by one of the following companies: Visa Israel / Universal, MasterCard / Isracard, American Express or Diners.

Ordering Products and Payment

Ordering products by way of the website shall be done by means of producing a market basket to which all selected products are added. Reception of the order at the Web Portal will be only after the completion of the purchasing at the web site and authorization of the final order.

As long as the final order has not been authorized, you are entitled to change your mind and cancel the order.

An order may be cancelled after authorization only by telephoning a customer service agent of the Web Portal.

Payment shall be exclusively by means of credit card.

The payment shall be implemented by means of the credit card, with the option of purchasing by multiple payments, with no linkage or interest, according to the sum of the purchase.

In every purchase, the customer shall receive the product/s he ordered as long as the order was not cancelled for any reason. (See as follows, the clause pertaining to cancelled orders and returned merchandise)

The data bank of customers in the Web Portal is registered and sanctioned by The Registrar of Israel Data Banks. As such, the Web Portal is obligated to refrain from any use of a customer's information details that are registered in the website, except for operating use only.

The Web Portal complies with the **PCI - DSS** regulations that are required in order to process transactions as mentioned and is secured by way of the world's most advanced technology. The Web Portal has been approved by the international **THAWTE** Company and international credit companies to implement the transfer of secured details in the Web Portal by means of code, according to SSL technology that enables codifying numbers and letters in symbols that can be decoded only by a duly authorized party.

All information in the website is guarded in a secure and dedicated server owned by the Web

Portal, with no partners and secured by means of a FIREWALL System from the CISCO Company, the world's leading company in data security.

The Web Portal servers are protected through one of the most sophisticated technological systems against all kinds of cyber assault (including attempted breach of data, sabotage, inundation and activation of all types of damaging scripts), which are monitored 24 hours a day.

All the information in the website including the data base are protected and backed up 24 hours a day via additional discs that are mounted on the server, which document at all times everything that takes place on the website and also by means of an external robot that scans and records once a day all the day's data, filing and preserving it an outside archive for safekeeping.

Apart from these stringent measures, the Web Portal hires external servers provided by security companies in order to check possible security breaches. Additionally, these servers constantly provide upgrading services for the system.

The above stringent security measures, used by the world's most advanced companies, are also designed to insure the privacy and continual pleasant usage for our customers and web surfers.

Supplying the Products

Products purchased by way of the web site will be supplied upon once payment and shipping costs have been defrayed, and in accordance with the stipulated supply date at the time the customer chooses the mode of shipping.

The Web Portal is not responsible for delays due to causes and/or events that are beyond our control or the control of the Supply Manager.

The supply date refers to work days only (according to five workdays per week, not including Shabbat and holidays).

Supply of products shall be on an "as is" basis. If a product must be assembled, the responsibility for assembling the product is on the purchaser.

Cancelled Orders and Returned Merchandise

Any purchaser is entitled to cancel an order according to the directives of the Consumer Protection Law, 5741/1981 (hereon referred to as "Consumer Protection Law").

A summary of the cancellation procedures is as follows (the full cancellation procedure may be found in the Consumer Protection Law and they are binding):

- * At the purchase of a product - from the transaction day until 14 days after receiving the product.
- * Cancellation of the transaction must be in writing by way of facsimile (02-5372084) and/or by electronic mail (breslev@breslev.co.il).
- * Cancellation of a blemished product: In the event of a blemished product, the Web Portal will return the purchase price of the blemished item within 14 days from the date of receiving the cancellation notice and will not charge any cancellation fee whatsoever. If the product has already reached the purchaser, it must be returned to the offices of the Web Portal before any refund can be done.
- * Cancellation of a non-blemished product: In the event of a non-blemished product, the Web Portal will return the purchase price of the blemished item within 14 days from the date of receiving the cancellation notice; the Web Portal will not charge the purchaser anything other

than a cancellation fee which shall be no greater than 5% of the product price or 100 NIS, whichever sum is lowest.

May it be emphasized that a cancellation fee will be charged.

If you have received the product already, you must return it to the offices of the Web Portal at your own expense.

Shipping expenses will be charged in full even if the customer has not yet received the product, provided that the product has already been forwarded to the shipper.

May it be emphasized that the cancellation of a transaction is contingent of the safe return of the product to the store in its original package, with no damage, blemish, or fault whatsoever.

Products that require assembly cannot be returned, unless the purchaser obtains written consent ahead of time. This clause refers to all products and services described in clause 14c (d) of the Consumer Protection Law.

Web Portal Content

The illustrations in the Web Portal are for demonstration purposes only. There may be minor, subtle and/or innocent differences between the illustration and the product itself. The Web Portal is not responsible for such differences.

All the information about products that appear in the Web Portal inventory is updated from time to time and accurate at the time of the update on the website.

To dispel all doubt, the Web Portal is not responsible for misprints in the product description, price, terms of payment, product picture, or any other product information.

Prices

The final price that will be charged for a product on the website is the price including VAT.

Product price does not include shipping costs (which one can see only during the time of transaction).

Artistic Ownership Rights

All ownership rights and artistic ownership rights of the Web Portal, including its design, software, applications, computer code, graphic files, photographs, video movies, design, text, specifications or any other information in the Web Portal and/or anything connected to it ("contents of the Web Portal") are solely the property of the Web Portal; no use is allowed without the express permission of the Web Portal management.

Limitations of Use

One may not copy, reproduce, recreate, distribute, display, broadcast, claim, advertise, update, sell, alter or make any commercial use, in any manner or form, of the website contents and/or information details, programs, products and/or services which are derived from the website, all or in part, except as specified in the conditions of use or upon receiving written permission ahead of time from the Web Portal.

One may not make any illegal usage of the website or its contents. Usage, direct or indirect, of any information in the website's archives is expressly forbidden.

Limited Responsibility

The Web Portal is displayed "as is", with no responsibility, explicit or otherwise, on behalf of the Web Portal.

The information about the various products that appears on the portal is by nature partial and not complete; complete information about a product may be obtained in the offices of the Web Portal.

The photographs or advertised information on the website do not obligate the Web Portal or its representative in anything to do with the product quality, consumer suitability, or product description on the website.

The responsibility for examining the consumer suitability of a given product is solely that of the consumer.

The Web Portal will display advertising material to users. The sources of the information might be from the Web Portal and possibly from a third party. The Web Portal cannot guarantee the reliability and the accuracy of information from a third party. As such, a user will not be entitled to claim or make any demand against the Web Portal for damages or loss, both direct and indirect, as a result of use of or reliance on third-party information on the Web Portal.

The Web Portal will do its utmost to assure normal operations; that notwithstanding, the Web Portal cannot be responsible for uninterrupted service, that will be given continuously with no pauses, no mistakes, or totally protected against damage or breakdowns in software, programs or communication network.

The Web Portal takes steps to secure all the information on the website; but, since the user is online, the Web Portal cannot be responsible for penetrations of the user's system and computer, or for the revelation of information or disturbances in the computers that use the website.

Users shall have no claim, complaint, or suit against the Web Portal, if, despite the security of the Web Portal, a third party succeeds in gaining access to the Web Portal or Web Portal systems or for any unauthorized use.

As the Web Portal has links to other sites that are not operated by the Web Portal, the Web Portal will not be responsible for anything connected to outside websites, programs or information. The Web Portal is not responsible for any damage, direct or indirect, monetary or otherwise, that may be caused to the user as a result of websites that the user reached via the Web Portal. In any event that the Web Portal cannot meet its responsibilities or supply the products, or in the event of inventory problems, shortages, and so forth, other than the privilege of canceling the order and receiving a refund, the Web Portal has no other responsibility to you.

Privacy and Secrecy of Information

The information you give to the website is intended solely for Web Portal use and for use of the site; it will be stored in the framework of a data bank according to the Law of Privacy Protection, 5741 - 1981.

Your agreement to the conditions of use is an agreement to be included in the aforementioned data bank.

The Web Portal commits to do its utmost, with all the means at its disposal, to protect the privacy of the information that has been given by you and to thwart any possible damage to it; that notwithstanding, it is not able to decisively repel any and all problems; as such, the Web Portal does not assume responsibility for damages, breakdowns, or disruption that may be

caused as mentioned.

Discontinued Operations and Changes in the Website

The Web Portal maintains the right to discontinue at any time, either temporarily or permanently, operation, renewed operation, or repeated discontinuance of operation, according to the exclusive discretion of the Web Portal.

The Web Portal reserves the right to change these conditions of use at any time, without prior notice.

New conditions of use will be announced on the Web Portal and will become valid immediately after their announcement.

Law and Jurisdiction

The law and jurisdiction that apply to the use of this website are Israeli only. Sole jurisdiction is given to the authorized Jerusalem District Courts, in the State of Israel.

Contact

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